

AI & Cybersecurity

Questions Every IT Leader Should Ask

A practical conversation guide for IT leaders. Start with these questions to identify where your organization needs clearer answers.

1. Where could AI make a meaningful difference?

Choose a specific task or business problem. What improvement would justify the investment, and how would you measure it?

2. How are employees already using AI?

Which tools are approved? What information can employees enter? Are those expectations clear to everyone?

3. What happens to company data?

Understand how a tool stores, uses, shares, and deletes information. Consider sensitive customer and business data before adoption.

4. Who reviews AI-generated work?

Decide which outputs need human review, who is accountable, and where errors could have serious consequences.

Start here

Which question is hardest for your team to answer today?

Are Your Operations Ready?

Security, provider responsibilities, and your next step

5. Who responds when something happens?

Clarify who monitors alerts, who can take action, and how your internal team and providers coordinate, including after hours.

6. Could you recover your critical systems?

Identify the systems your business depends on. When were backups and recovery procedures last tested?

7. Are access controls keeping pace?

Review how access is granted, changed, and removed. Pay particular attention to privileged accounts and multifactor authentication.

8. Where are provider responsibilities unclear?

Across your MSP, security providers, cloud services, and connectivity partners, look for gaps in ownership, support, and escalation.

Pick one priority

Our most pressing question: _____

Who needs to be involved: _____

Our next step and timing: _____

Schedule a Conversation

ATS helps organizations clarify requirements, compare providers, and make informed technology decisions. Bring a specific concern or upcoming initiative to a 20-30 minute conversation with ATS.

Book a conversation with ATS →

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Further reading: [NIST AI Risk Management Framework](#) | [CISA business resources](#)